



ISSUED MARCH 2019
2019 /20 RATES

Schuitdrift - Augrabies - Northern Cape

VAT NO: 448 026 0217

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RACK RATES to 31 December 2020

01 JANUARY 2019 - to 31 DECEMBER 2020

<u>Tutwa Desert Lodge</u>	FULL BOARD Accommodation & all meals (Dinner, Breakfast and Lunch/High tea)
PP/PN sharing	R2795,00
Single Supplement:	R3630,00
Children 10 yrs – 14 yrs:	R1815,00
Children under 10yrs	By arrangement
<u>EXTRAS / pp</u>	
Bush walk	R500,00
Game Drive	R600,00
Nature Paddle (2,5hr)	R600,00
Full Day Nature Paddle Min 2 pax	R1200,00 (R2 200) (+ 4hr river experience, floating picnic, relax at our Mineral Hot Springs, game drive back to the Lodge)

<u>Tutwa Desert Lodge</u>	ALL INCLUSIVE Accommodation, all meals, all drinks, 2 Game /River Activities daily
PP/PN sharing	R4695,00
Single Supplement:	R6050,00
Children 10 yrs – 14 yrs:	R3025,00
Children under 10yrs	by arrangement

TERMS AND CONDITIONS

1. **FULL BOARD:** accommodation, all meals (Dinner, Breakfast and Lunch/High Tea) Excludes activities and drinks, speciality coffees, items of a personal nature)
2. **ALL INCLUSIVE:** accommodation, all meals (as above) , 2 activities per day and all house beverages: wines, spirits and lagers) (Excludes premium brands, items of a personal nature)

Check-In Time - 14:00pm **Check-Out** Time – 11:00am

RATES:

3. Rates are subject to change without prior notice; Please re-confirm rates when making a booking.
4. Invoiced and payable in ZAR; inclusive of 15% VAT.
5. Maximum adult occupancy is two adults per suite. (our rooms do not accommodate a 3rd bed for children)

PAYMENTS:

1. All reservations must be confirmed in writing.
2. Full payment due 30 days before arrival.
3. Payment from tour operators and travel agents should be made by internet transfer; if payment is made by credit/debit card a 2.5% surcharge will be added.
4. The following credit cards are accepted. Visa / Master Card

CHILDREN POLICY:

1. Children from 10 yrs are accommodated strictly by prior arrangement; at managements discretion.
2. Children from 14 yrs and older are considered as adults and will be charged at the applicable rates.

TRANSFERS:

1. Transfers can be arranged with reservations.
2. All transfers must be arranged prior to arrival.

CANCELLATION POLICY:

1. Cancellations 30-15 days prior to travel: 50% cancellation fee.
2. Cancellations 14 days prior to travel: 100% cancellation fee.
3. All cancellations must be in writing with an acknowledgment by us. No verbal cancellations will be accepted.
4. In the event of premature departure the full extent of stay as originally booked and confirmed will be charged.
5. Refunds and waiver of cancellation policies are at the discretion of management and the ability to re-sell the suites.
6. Please note that a 15% admin fee will be charged on all cancellations.
7. PEAK SEASON CANCELLATION POLICY: please note that during our Peak Periods the Cancellation Policy alters to:
 - Cancellations 60 days prior to travel – 50% cancellation fee
 - Cancellation 30 days or less 10% cancellation fee
8. Reservations will be able to inform you of the peak season dates on an annual basis.